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Thomas Built Buses
Electronic Service Publications**

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| Customer's Company Name | |
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| Phone Number (REQUIRED) | |
| E-Mail Address (REQUIRED) | |
| Authorized <i>Customer</i> Contact Name (REQUIRED) | |

CUSTOMER: Please submit the form to the dealership for approval:

E-mail completed form to rharrod@matthewsbuses.com or FAX to R Harrod @ 315-458-6920

Electronic Service Publications Agreement and Disclaimer

By completing and returning this access form, you agree to the following terms and conditions.

Thomas Built Buses, Inc. ("TBB") is granting access to our Electronic Service Publications (EPS) to you, our authorized customer ("Customer"), solely for your internal use to assist you in the performance of your duties as an authorized TBB Customer. ESP is intended to provide you with access to parts information concerning THOMAS brand products. Customer is authorized to use ESP only for so long as Customer remains an authorized TBB Customer. Customer is responsible for the full and timely compliance with all terms of this Agreement by Customer's employees and agents. The parts information delivered to you by means of ESP is confidential and constitutes the proprietary information of TBB.

TBB does not warrant that ESP operation will be without interruption or will be error-free.

TBB is providing access to ESP to Customer "as-is", without representations or warranties of any kind, express or implied. Without limiting the generally foregoing, TBB makes no representations or warranties of merchantability or fitness for a particular purpose.

In no event shall TBB be liable for special, incidental or consequential damages arising from the use or operation (or the loss of use or operation) of ESP or any services provided in connection therewith, including without limitations damages for lost data, rerun time, work delays, lost opportunities or lost profits, even if TBB is made aware of the possibility of such damages.

TBB reserves the right to discontinue or change the specifications or design of the vehicle models and other products in our product line at any time without notice.

It is the Customer's responsibility to notify TBB when a Customer's employee or agent leaves the company.